



TRUSTED
TO **CONNECT**
YOU SAFELY



Global authentication methods with Vidicue

How can you make sure that you are talking with the right person?

Vidicue enables organisations to reliably and securely communicate with external parties over video, even when conversations involve confidential, sensitive or regulated information.

Vidicue supports a variety of digital authentication methods including BankID, to ensure the correct identity of all participants in the video meeting.

Dual layer of trust

With Vidicue, you have the option to apply authentication on a lobby level, which enables to have lobbies with or without authentication of the guest. Not only can the guest be asked to authenticate, but also the agent, which also gives the guest reassurance.

The agent can sign in via LDAP integration and/or be asked to authenticate, i.e. healthcare professionals can authenticate by using their medical ID card like SITHS (Sweden) or UZI (NL), etc.

Electronic ID (eID) authentication

Allow your customers to securely log in to your services with eIDs, such as BankID, IDIN or NemID.

In many countries, public electronic ID methods are available and provided by the government or local banks.

Using these highly secure methods, you can ensure peace of mind and have the highest level of fraud protection, while providing your customers a convenient way to log in.

Vidicue supports over 30 electronic eID schemes – some of them are listed below. If you want to find out more about which other eIDs are available, please contact us at info@vidicue.com.



NEM ID



bankID



Electronic identity verification

If an eID is not available or you want to do a private verification, we can also offer online verification methods to verify the identity. These methods work with verifying a passport, ID card or a driving license, using a browser or mobile app. A picture is taken of the ID document and/or the NFC chip is scanned.

After successful verification, more contact details like mobile number, username and password can be recorded. Vidicue can enable a directory (LDAP) or database integration to verify user credentials and can send a one time pass (OTP), authentication message (SMS or app) with a unique passkey.

As this is an online onboarding process, it can be done 24/7 and people do not have to go on premise to have their identity verified. This will not only save you time and money, it will also increase a positive customer experience and increases your company productivity.



Discover more
about how Vidicue
could work for you.

Visit us at

vidicue.com

Contact us at

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